

Thank you for alerting UECU of your upcoming travel plans.

**You made an excellent decision in taking your UECU Visa® *Credit Card*
and/or your UECU Visa® *Debit Card*™ with you!**

For your protection, we monitor your UECU accounts, and *Credit* and *Debit Card* transactions for unusual/ suspicious activity 24/7. Even though you have notified the Credit Union of your upcoming travel plans, your card may still get blocked, and transactions may be denied if our fraud monitoring service is unable to reach you.

Should your card be denied due to suspicious activity...

Our fraud monitoring service will contact you via a text message or phone call. You'll be asked to verify the legitimacy of a purchase that was made with your card information. If fraudulent activity is confirmed, we'll block your card and reissue a new one.

If your card is lost or stolen while you are traveling...

You can rest easy knowing help is only a phone call away.

If you discover that your card has been lost or stolen, and it's **during UECU's regular business hours** (Weekdays 8 A.M. - 5 P.M., Wednesdays until 3:30 P.M.), contact a UECU Member Service Representative at **800.288.6423**.

If your card is lost or stolen **after UECU's regular business hours** or while **traveling internationally**, contact Visa Global Customer Assistance Services.

From the U.S. or Canada: Direct-dial +1.800.847.2911

From Outside the U.S. or Canada: Direct-dial or call collect with operator assistance +1.303.967.1096

Alternatively, Visa Global Customer Assistance numbers can be found online by visiting www.visa.com and searching for "Lost Card."

Visa Global Customer Assistance Services Representatives can:

- Block your account from fraudulent purchases within 30 minutes.
- Arrange for a replacement card to be sent to you within 3 working days.
- Provide for emergency cash to be collected from 270,000 locations worldwide.

Enjoy traveling with UECU's Visa *Credit* and *Debit Cards*...

In preparation for your travels, now is a great time to refresh your memory on the valuable security and convenience features of your Visa cards. **Visit uecu.org** for a complete listing of card benefits.

UECU Visa *Credit Card*

- Auto Rental Collision Damage Waiver
- \$250,000 Travel Accident Insurance
- Fraud protection
- Low foreign transaction fees outside the U.S.
- Cash advances via an ATM with the PLUS® symbol or at any Financial Institution with a Visa symbol
- 24-hour account access with the UECU Mobile Banking App (View purchases, make payments, access card controls, etc.)

UECU Visa *Debit Card*

- Fraud protection
- Low foreign transaction fees outside the U.S.
- 24-hour account access with the UECU Mobile Banking App (View purchases, access card controls, etc.)
- Travel Tip: You can request an increase on your daily ATM withdrawal limit and Visa purchase limit by contacting the Credit Union at 800.288.6423. This may be helpful in covering the cost of travel expenses.

Have a safe trip, enjoy your travels! Thank you for allowing UECU to be a part of your plans.

Travel with confidence. Simply store these important phone numbers in your cell phone or with your travel materials. Help is just a phone call away!

